

OFFICIAL FILE **FORMAL COMPLAINT**
ILLINOIS COMMERCE COMMISSION
Illinois Commerce Commission
527 East Capitol Avenue

Springfield, Illinois 62794-9280

ORIGINAL
ILLINOIS
COMMERCE COMMISSION

JAN 23 1 50 PM '02

CHIEF CLERK'S OFFICE

For Commission Use Only:

Case

02-0065

Regarding a complaint

by Brack Ware - Ware Realty Group
(Person making the complaint)

against Peoples Gas
(Utility name)

as to overbilling from August 23, 1999 to January 24, 2001,
and on February 25, 2000
(Reason for complaint)

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is Ware Realty Group, P.O. Box 53002, Chicago, IL 60653-0002

The service address that I am complaining about is 8100 E. Essex, Chicago, IL 60617

My home telephone number is []

Between 8:30 a.m. and 5:00 p.m. weekdays I can be reached at [312] 201-1421

Peoples Energy Peoples Gas (respondent) is a public utility and is subject to the provisions of
(Full name of utility company)
the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs which you think are involved with your complaint.

220 ILCS-519-252

Have you contacted the Consumer Affairs Division of the Illinois Commerce Commission about X Yes No
this complaint?

Has your complaint filed with that office been closed? X Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include any specific time period and dollar amounts involved with your complaint. Use an extra sheet of paper, if needed.

See Attach

Please clearly state what you want the Commission to do in this case.
That \$18,937.44 be removed from our account.

Date: 1/16/02
(Month, day, and year)

Complainant's signature

Cynthia J Ware

If you will be represented by an attorney, please give the attorney's name, address, and telephone number.

Law Office of Robert Habib
134 N. LaSalle St., Suite 516
Chicago, IL 60602
(312) 201-1421

You need to file the original and three copies of this form with the Commission and also provide the Commission one copy for each utility complained about (referred to as respondents).

VERIFICATION

A notary public must watch you fill out this part of the form.

I, CYNTHIA J WARE, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

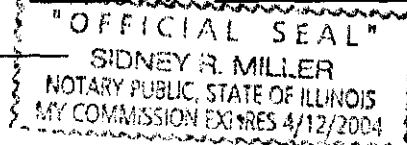
IL D/L R300-1193-8868
EXD 09-20-05

Cynthia J Ware (Signature) trustee of Bank C. Ware Trust

Subscribed and sworn/affirmed to before me this JAN 16 2002 day of 19.

Sidney R Miller

Notary Public, Illinois



NOTE:

Failure to answer all of the questions on this form may result in this form being returned to you without processing. If you have questions, please call the counselor in the Consumer Affairs Division that handled your informal complaint.